digital™

System Healthcheck for OpenVMS (CD-ROM Distribution) Read Me First

To Install and Run the Software

To install and run the System Healthcheck software on your target system, carry out the following steps:

1. Print the *System Healthcheck for OpenVMS (CD-ROM Distribution) User Information* manual located in the directory *CD_DEV*:[SYSTEM_HEALTHCHECK.DOCUMENTATION], where *CD_DEV* is the device name of the CD drive in which you inserted the OpenVMS™ CD-ROM.
2. Install the System Healthcheck software located in the directory *CD_DEV*:[SYSTEM_HEALTHCHECK.KIT], following the instructions in Chapter 2 of the user manual.
3. Run the System Healthcheck tool on your system, following the instructions in Chapters 3 and 4 of the user manual.

To Return the Collected Data for Analysis

For information on returning the collected data to Digital™ for analysis, contact your local Digital Customer Support Center (CSC). The CSC personnel will instruct you on how to return the collected data.

To contact your local CSC, call one of the following numbers:

Country	Telephone Number
U.S.A:	1-800-354-9000
U.K:	01-256-373-373
France:	161-6987-4123
Germany:	089-95910
Australia	1-800-500-255
Japan	81-3-5349-7347
Other locations:	For a full list of CSCs and their support telephone numbers, refer to the file CONTACT_LIST.TXT/PS located in *CD_DEV*:[SYSTEM_HEALTHCHECK.DOCUMENTATION]

What You Receive

Within 10 working days of receiving the data, your local Digital CSC will send you a copy of the System Healthcheck Report. You will then receive a follow-up telephone call from an OpenVMS support specialist to talk you through the System Healthcheck Report that you received and to discuss any further requirements you may have.

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