1. Digital Product Performance - Installation Quality Questionnaire.

This readme file provides information on the Digital Product Performance (DPP) Installation Quality Questionnaire and how to obtain and run the Installation Quality Questionnaire files.

1.1 What is the DPP - Installation Quality Questionnaire?

To ensure the high quality of its products Digital has developed an electronic Installation Quality Questionnaire. The questionnaire records your experience with the installation of a Digital system.

The questionnaire includes sections on product delivery, installation, product operation and some general questions. The installation and operation section includes a series of questions designed to address hardware, operating systems, license, application software and network problems encountered during installation. Problems with items missing from your order or defects should be listed in the installation and operation section.

The questionnaire take approximately ten minutes to complete. Digital appreciates your time in completing the questionnaire and is committed to addressing issues that are uncovered during installation of our products.

1.2 Running the Installation Quality Questionnaire.

The installation quality questionnaire files are located in the directory [MPH.KIT] of the OpenVMS V7.0 Associated Products CD. The installation quality files are as follows:

MPH_QUESTIONNAIRE.COM
CQUES.DAT
EQUES.DAT
ALPHA_QUESTIONNAIRE.EXE
VAX_QUESTIONNAIRE.EXE

copy these files to a directory on your system.

1.3 Running the Electronic Questionnaire

Once you have copied all 4 files to your system set default to the directory you copied the files to and run the command file MPH_QUESTIONNAIRE.COM to start the questionnaire.

MPH can be installed during the running of the installation quality questionnaire, however please note that to install MPH your system must have one of the following communication links installed: DSNLink, Internet, DECNet.