These SIMMs should be 32 bits wide and 70 ns or faster. They should have tin-lead contacts (not gold). These are not parity-checking SIMMs, which are 36 bits wide. (32 bit wide SIMMs are often called "Mac" SIMMs rather than the 36 bit wide "PC" SIMMs.)

You can add memory by inserting a SIMM module (insert at an angle, press down so it is fully seated, then rotate to a vertical position so the clips on the side lock it in place).

- For ViewStation Ultra models

  SIMMs for the ViewStation Ultra must be added as identical pairs. You cannot mix the SIMM sizes or types.

  The upgrade procedure is the same as for the regular ViewStation described above.

- For older ViewStations (G3 circuit boards)

  Older ViewStations have 4 SIMM sockets and use 8 bit wide SIMMs. These must be added as identical sets of 4 SIMMs. They should be 70 ns or faster and use tin-lead contacts.

  The upgrade procedure is the same, but you must add 4 SIMM modules.

6.2.2 HDSware Software Upgrades

New software versions and feature enhancements for the HDS ViewStation are distributed on CD-ROM or on the HDSware tape. This software upgrade service is available at no charge for one year after the ViewStation's purchase date.

HDSware upgrades are available from HDS's Internet site, http://www.hds.com. A password is required for downloading the software.

Customers who have not subscribed to Premium Software Service can receive a no-charge HDSware CD-ROM or tape upgrade within the software upgrade period. Contact the CustomerCare or Service departments for specific information and shipping instructions.

There is a charge for upgrades on tape formats other than QIC150. For further information you can call the HDS Service Department at 800-HDS-1551 or email at *info@hds.com*.

6.2.2.1 HDSware Premium Software Service

Customers who have ordered the Premium Software Service receive automatic distribution of the HDSware tape. Contact your HDS Customer Care representative for information about Premium Software Service.

installation or application, alteration or neglect in use, storage, transportation or handling, or if the serial number has been removed, defaced. or altered.

The customer will ensure that the unit to be serviced is returned to HDS Network Systems, Inc. in the correct packaging, and is properly secured and placed in the appropriate original carton utilizing all original restraining pieces (Styrofoam end caps, foam inserts, etc.). If the customer does not have appropriate shipping medium, HDS Network Systems, Inc. will make the correct materials available to the customer for a nominal charge. Any equipment deemed damaged by HDS Network Systems, Inc, as a result of improperly packed equipment will not be covered by the terms of this contract. The customer will be held liable for any additional repair costs due to the equipment being damaged in transit.

This warranty applies in the United States only.

6.2 HDS ViewStation Service

Technical support for setup or configuration problems is available at 800.HDS.1551. This gives you several connection options: choose "2" for Customer Care for ordering information and upgrades, choose "3" for Service and "hardware" problems, and choose "4" for Technical Support and for "software" problems.

When obtaining service for the ViewStation, the Service Department requires information about the ViewStation, including its serial number, and the type of problem you're having. Service technicians or Technical Support personnel will discuss the problem with you if needed.

If the ViewStation has to be returned to the factory for repair, an RA (Return Authorization) number will be issued. You must include this number on the shipping documents and put it on the shipping carton to facilitate tracking. The customer pays for shipping to the factory.

The ViewStation will be repaired and returned to you freight prepaid.

6.2.1 HDS ViewStation Upgrades

The ViewStation is designed for easy changes and upgrades. In some cases, the base unit must be returned to the factory. This all depends on the type of upgrade needed.

6.2.1.1 Memory Upgrades

Adding memory to a ViewStation is a user upgrade. Disconnect the ViewStation's cables. Turn the base upside-down and remove the four screws. Turn it upright and slide the base's cover off.

- For "FXB/C/D" ViewStations

  These ViewStations have two SIMM slots (long 72 pin connectors) toward the front center of the circuit board.

  You can insert SIMMs of any size (mixed sizes will work).

HDS ViewStation Services

This section describes services that HDS provides for the ViewStation, including warranty and software update information.

6.0 Section 6.0 - HDS ViewStation Services

6.1 HDS ViewStation Warranty

HDS Network Systems, Inc. (HDS) warrants that each ViewStation terminal will be free from defective materials and workmanship for twelve (12) months from the date of shipment to the original customer. Upgrades to current software levels are provided at no cost for twelve (12) months from the date of the original software shipment on QIC150 tape format with the exchange of the tape media itself.

HDS agrees to correct any of the above defects (parts and labor only) when the terminal is returned to the factory, freight prepaid by the customer. Return authorization must be obtained from the HDS Service Department prior to returning the terminal to the factory. The repaired terminal will be returned to the customer freight prepaid.

Under this warranty HDS may at its option repair or replace the defective terminal or terminal components. Normally, HDS will not ship replacement equipment until the defective terminal or terminal component is received (freight prepaid by the customer) at the HDS factory or service depot -- HDS at its option may ship replacement equipment prior to receipt of the defective equipment. In this case the customer will receive an invoice for the full price of the equipment upon shipment of the replacement and a cancellation of that invoice upon receipt of the defective terminal or terminal component at HDS' factory or service depot. The model number and serial number of the terminal must be furnished by the customer at the time of request for warranty service.

This warranty shall be invalid if, in HDS' sole judgment, the terminal or terminal component has been subjected to misuse, abuse, neglect, accident, improper